



Text and Email Messaging Service

About our Text Messaging Service

The practice would like to introduce you to a new service we are currently offering, text messaging.

Mobile phones have opened up a new avenue for communication between the Surgery and our patients and the use of SMS messaging offers wide accessibility and timely delivery of messages.

With your consent, text messages/email can be used for:

- Appointment reminders direct from the clinical system
- Flu or other vaccination clinics for targeted eligible populations
- Chronic disease review invitations
- Cervical screening
- Blood pressure and cholesterol monitoring
- Requests to contact the practice to arrange appointments or services
- Updates on new developments at the practice



Important information:

The use of text messaging/email depends on the Surgery having reliable data. We will endeavour to check and update your mobile telephone numbers as often as we can but we ask that patients let the surgery know ***as soon as their mobile telephone number changes.***

Texts will not normally be used for important issues and identifiable information will be kept to a minimum. Patient Privacy is important to us and we therefore require your **signed consent** to activate this service.

Please read and sign the form overleaf if you wish us to communicate with you using this method.

If you have any queries about the provision of this service please do not hesitate to contact Kevin, our IT Facilitator (tel: 461588), who will be happy to assist and advise.

